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नेपाल सरकार

# सङ्घीय मामिला तथा सामान्य प्रशासन मन्त्रालय

सिंहदरवार, काठमाडौं

(जनशक्ति योजना तथा विकास शाखा)



फोन { ४२००५०५  
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फ्याक्स नं.: ४२००३२२

दर्ता मिति: ०७८१९२१७

पत्र संख्या:-

दर्ता नं.:-

४०७१  
५०७१/४४२००२७४

५५/१२

विषय : EROPA Conference सम्बन्धी सूचना ।

मिति: २०७८/११/२७

Eastern Regional Organization for Public Administration (EROPA) को 67th Conference सन् २०२२ सेप्टेम्बर १४-१५ (तदनुसार २०७९ भदौ २९-३०) मा भर्चुअल माध्यमबाट Governance and Public Administration in COVID-१९ Pandemic: Learning, Innovations, and Reforms in Managing Global Changes शीर्षकमा नेपालले आयोजना गर्ने भएको हुँदा उक्त सम्मेलनमा सहभागी भई तपसिल बमोजिमका Sub-themes का साथै Governance Reform Through Shifting into a Federal form of Government विषयमा आफ्नो कार्यपत्र प्रस्तुत गर्न इच्छुक व्यक्ति, संस्था र संगठनले यस मन्त्रालयको वेहायको शाखामा सम्पर्क राख्न हार्दिक अनुरोध छ । थप जानकारी यसै साथ संलग्न त्रोसरबाट प्राप्त गर्न सकिने व्यहोरा समेत अनुरोध छ ।

Sub-themes:

1. Strengthening the Role of Governments
2. Reforming the Governance and Public Administration
3. Governance Innovation in Managing Global Changes
4. Strengthening Digital Governance for Managing Global Changes

वेहाय:

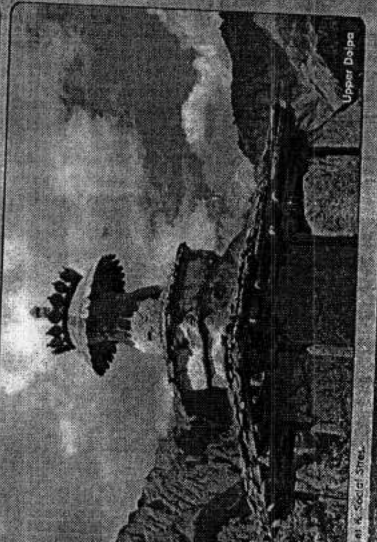
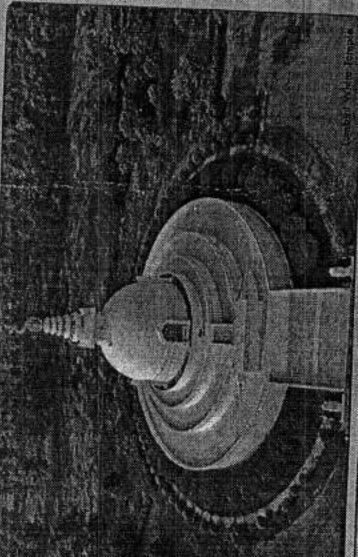
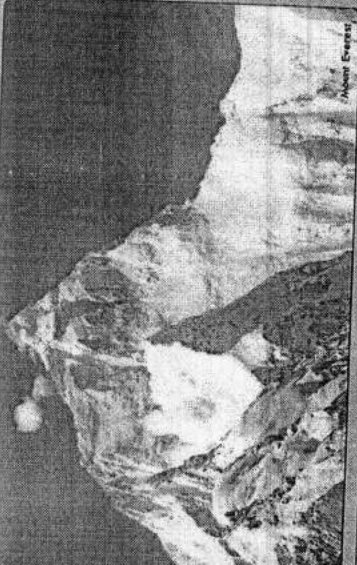
जनशक्ति योजना तथा विकास शाखा, सङ्घीय मामिला तथा सामान्य प्रशासन मन्त्रालय ।  
सम्पर्क नं. ०१-४४२००२७४

## CONFERENCE INFORMATION

### REGISTRATION FEE/S

Registration	Fee	Bank Details
For Local Participants	\$28.00	Bank Name: Philippine National Bank Account No: 108-660-006-278 Account Name: Eastern Regional Organization for Public Administration Swift Code: PNEPFIHM
For International Participants	\$1,020.00	Bank Name: Philippine National Bank Account No: 108-670-002-165 Account Name: Eastern Regional Organization for Public Administration

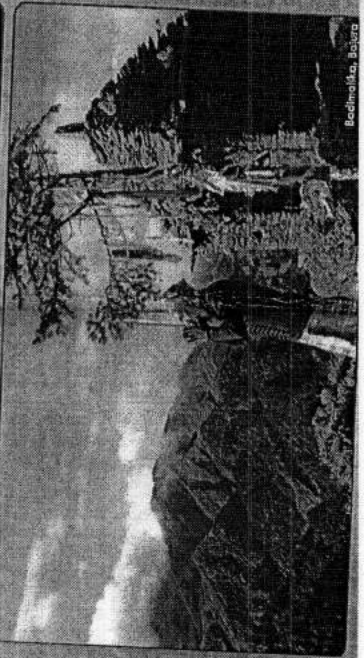
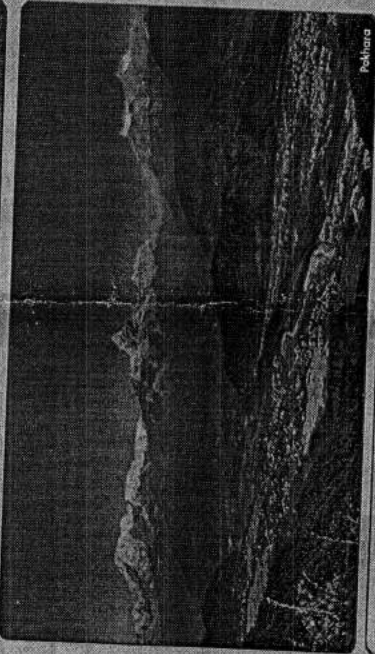
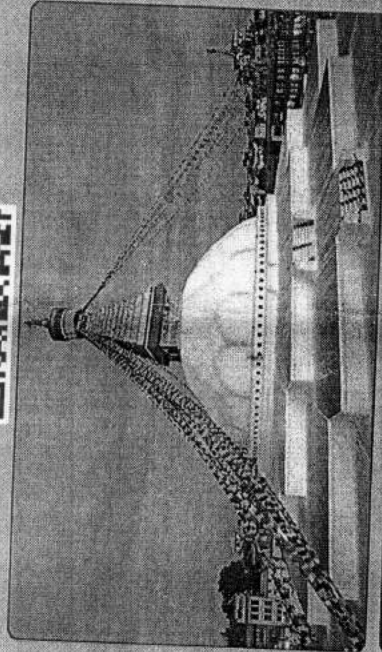
The fees and expenses of the payer's bank charges, etc. for international registration should be sent to finance@eropa.co for acknowledgment and issuance of payment receipt.  
For local participants, please refer to bank with MofAGA (https://www.mofaga.gov.np)



## CONFERENCE VENUE:

Virtual Mode

The platform's ID and password or link will be provided later.



# EROPA CONFERENCE 2022

Virtual Conference

## KATHMANDU, NEPAL

### Eastern Regional Organization for Public Administration

#### THEME:

"Governance and Public Administration in Covid-19 Pandemic: Learning, Innovations, and Reforms in Managing Global Changes"



14 & 15 September 2022



9:00 AM to 5:00 PM (Local Time Nepal)



Via Zoom

More information on

<https://www.eropa.co/2022-eropa-conference.html>

<https://www.mofaga.gov.np>



np2022@eropa.co

# EROPA CONFERENCE 2022 CALL FOR PAPERS

## THEME: GOVERNANCE AND PUBLIC ADMINISTRATION IN D-19 PANDEMIC: LEARNING, INNOVATIONS, AND REFORMS IN MANAGING GLOBAL CHANGES

EROPA Conference organizing committee cordially invites scholars and practitioners in the field of public administration to take part in the conference and submit papers for presentation.

### SUB-THEMES:

**Strengthening the Role of Governments**  
The role of government, in principle, is being limited to regulating, managing, and facilitating the actors of governance. However, the pandemic has become an exception that needed direct and prompt government intervention to rearrange the crisis's mechanism. Governments across the globe have emerged and redirected the public fund to crisis management and welfare schemes to move and bust up the economy. The central focus has been on research and development, policy intervention, and innovation of activities, while the sub-national governments practiced various digital platforms to continue the business that started to be disrupted. In this course of action, all tiers of governments have played their respective roles, specifically, the local government, where the people are centered.

**Analysing the scenario, the crisis would be managed creatively**  
The tiers of governments work in a coordinated and effective manner than a well-defined role.

**Sub-theme represents the following areas:**  
Centralization, local autonomy, and subsidiarity  
Lessons learned in the pandemic

**Capacity building for civil servants in relation to crisis management**  
The local government in responding to crisis/crisis management information sharing and networking among all tiers of governments practices and lessons learned from local government response in the pandemic

**Strengthening intergovernmental relations during and after the crisis**

### Strengthening the Governance and Public Administration

The traditional approach of bureaucratic thought has been replaced by a modern mindset that assumes the public administration is the one that distributes the democratic dividend to the people in a just and equitable way. Network, open, and participatory government are concepts in public administration that promote a multisectoral approach in the governance, including the private sector.

**Structural reform can be done basically in two ways: (1) Structural reform and (2) procedural reform.** Structural reform demands innovation and innovation in shortening and simplifying the governance process to achieve predicted results. The pandemic provoked governance and administrative reform, shifting the paradigm in the pandemic approach.

**Structural reform will focus on the following areas:**  
Vertical and horizontal (governmental and reform)

Structural reform should be implemented in the vertical

- Coordinated efforts across governments, private sectors, and civil society
- Structural and procedural reform in public service delivery
- Citizen's engagement in the governance
- Protecting public goods
- Utilizing social capital
- Sustained public education and awareness-raising campaign
- Experiences and good practices on governance reform
- Multi-skilled human resource management
- Governance Reform through Shifting into Federal Form of Government

### 3) Governance Innovation in Managing Global Changes

The COVID-19 footprinted various demands of innovations in governance. The time to renovate the traditional system of government has come. The big and nasty blow that Covid-19 has hit in the face of the current world order has preached many lessons, which are the future guideline for world governance. The governance focuses on process, system, behavior, market, and service innovations.

Asia-Pacific countries have been developing foundations in various dimensions of society and governance, such as, economic, political, social, cultural, technological, etc. They have to learn from other countries worldwide and develop the resilient capacity to effectively respond to any severe crisis that can happen any time in the future.

This sub-theme will focus on the following areas:

- Human-centered design and system
- Digitalize and connect governance
- Channel of service delivery
- Networking among the stakeholders
- Behavioral insights in policymaking
- One-stop shop for public services
- Selling local products through smartphones
- Smart service delivery
- Bottom-up innovations and collective intelligence
- Locally rooted innovations
- Futures thinking and foresight in government

### 4) Strengthening Digital Governance for Managing Global Changes

The global crisis caused by the Covid-19 pandemic has again proved and emphasized the relevancy of digital governance. Work from home, take away service, virtual classes, training and seminars, mobile banking, system applications, use of Artificial Intelligence in medical sectors and service delivery, etc., are examples of digital mode of governance. One of the positive sides is that such services have been standard in developed countries for many years, but the pandemic has forced even the least developed countries to adopt and adapt technologies. So, this pandemic has created the environment of preparing digital-friendly citizens all over the world simultaneously. Thus, every government of the world has to prioritize investing in digital infrastructure, policy, outreach, etc. So that better connectivity will be created to meet the global pace of changes.

This sub-theme will focus on the following areas:

- Digital literacy and capacity enhancement
- Interface between public administration and citizen
- Digital technology for change management
- Use of artificial intelligence during a crisis
- Social awareness through social networks
- Digital-based service delivery or using digital tools for service delivery
- Social media management and code of conduct
- Digital governance and maintaining transparency and control irregularities
- Digital learning platform

## PAPER SUBMISSION GUIDELINES

- Paper presenters should submit papers that are relevant to the themes and sub-themes of the conference.
- All papers should be written and presented in English.
- Paper presenters should first submit a 200-word abstract before they can be invited to submit their full paper. A biographical sketch of not more than 100 words should also be attached.
- Paper presenters who the Organizing Committee has notified to submit their full paper and PaperPoint presentations should be so on or before the given deadlines. The paper should be from 6,000 to 8,000 words long, inclusive of notes and references, and should be typed double-spaced on A4-sized paper using the Times New Roman font, size 12 pt. If necessary, the paper should include figures, graphs, and tables.
- Papers should be organized according to the following sequences, the title of the paper, authors/s, abstract, main text, references, and appendices (if needed).
- Papers should also include a cover page with the following information, the title of the paper, sub-theme, institution or agency, country/contact information, and logistical support needed (e.g., additional computer unit, laser pointer, etc.)
- References and citations should follow the APA style. Please visit <http://www.apastyle.org> for more information on APA citation format.
- Each paper presenter is allowed a maximum of 15 minutes for presentation and five(5) minutes to answer questions from the audience.
- The Asian Review of Public Administration (ARPA) will consider quality papers for possible publication. Paper presenters who wish to have their papers considered for publication in the journal must adhere to the journal style guidelines set forth by the ASPA Editorial Board.

## CALL FOR PANEL

This pertains to a group of practitioners and/or scholars interested in submitting their research papers and forming a panel adhering to the provided sub-themes. The research papers will still undergo the same process of review. However, the accepted papers will automatically be assigned to their proposed group panel. The panel should be composed of at least 4-5 research papers.

## SUBMISSION DEADLINE

- 30 April 2022 Deadline of Abstract Submission
- 30 May 2022 Sending of Notification of Acceptance and Start of Online Conference Registration
- 16 July 2022 Deadline of Submission of Full Papers
- 15 August 2022 Deadline of Submission of PaperPoint Presentation and End of Online Registration
- 14 & 15 September 2022 Conference Dates

The Carlos P. Ramos Award for Best Paper shall be conferred to the most outstanding paper presented in the conference, authored by an individual or team of individuals. The Award consists of a certificate of recognition and a cash incentive.

## INFORMATION & REGISTRATION

For more information and registration portal:

Ministry of Federal Affairs and General Administration

<https://www.mofaga.gov.np>

Contact Email: [hrd.secton@mofaga.gov.np](mailto:hrd.secton@mofaga.gov.np)

Eastern Regional Organization for Public Administration

<https://www.eropa.co/2022-eropa-conference.html>